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GAMIFICATION IN HIGHER EDUCATION AND STEM: A SYSTEMATIC REVIEW OF LITERATURE

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Abstract

In recent years, gamification, the use of game elements in non-game contexts, has drawn the attention of educators due to the possibility of making learning more motivating and engaging; this led to an increase of research in the field. Despite the availability of literature reviews about gamification and its effects, no work to this date has focused exclusively on Higher Education (HE). Next, worldwide there is an increasing demand for skilled Science, Technology, Engineering and Mathematics (STEM) professionals that meet the challenges related to scientific and technological innovations of the 21st Century. This led to the need of strengthening STEM Higher Education. This brings us to the purpose of this work: presenting a systematic literature review of empirical studies about gamification STEM related Higher Education. This review study started from a systematic mapping design of 'Web of Science' articles, with following inclusion criteria: empirical gamification studies set up in HE, published between 2000 and 2016; focusing on undergraduate or graduate students; in the STEM knowledge field, and set up in authentic settings. An initial search resulted in 562 potentially relevant articles. After applying all selection criteria, only 18 studies could be retained. 12 additional articles were included by analyzing references from earlier literature reviews, resulting in 30 studies to be included. Analysis results show how a combination of game elements (e.g. leaderboards, badges, points and other combinations) positively affects students' performance, attendance, goal orientation and attitude towards mostly computer science related subjects. The analysis results also point at a lack of studies in certain STEM areas, a lack of studies that identify the particular game element associated with the positive differential impact on student performance; a lack of validated psychometric measurements, and lack of focus on student variables that could/should be taken into account as mediating/moderating variables clarifying the impact of gamification in the HE focus on STEM learning and teaching.

Keywords: Gamification, STEM, review of research, literature review.

1 INTRODUCTION

Since 2010, when gamification became widespread [1], it has been used in different settings such as commerce [2], health [3], and work [4] but above all, in education [5], [6]. The vast amount of studies in this field, when revising literature reviews, shows how important gamification has become for educators in terms of evaluating its effect on students' learning [6] [7]. Another important topic of educators' interest is STEM (Science, Technology, Engineering and Mathematics) education. The Obama Administration in the United States [8] as well as The Horizon 2020, representing Europe [9], emphasize the importance of preparing young people for society related scientific and technological innovations, and assure that a proper STEM preparation equips graduates excelling in those fields. In this context, using gamification in STEM related areas could be one way to engage and motivate students to pursue undergraduate and graduate careers. Hence, the importance of analyzing and understanding how gamification has been used in Higher Education within a STEM context, to use its methodological approaches in current educational programs.

In this study, we present a systematic review of academic literature on gamification in Higher Education within a STEM context. Our goals are (a) to provide a current state-of-the-art of empirical work regarding gamification and (b) to find gaps in existing studies. The latter helps drafting directions for future research. This work is organized as follows: First, related work about gamification is presented, followed by a detailed methodology on how this review was carried out. Next, results and discussion sections are described. Finally, limitations as well as conclusions with suggested ideas for further research are presented.

2 RELATED WORK

To the best of our knowledge, there are not reviews of research that tackle exclusively the use of gamification in Higher Education within STEM fields. Nevertheless, we can find studies that provide the state of the art in the field of gamification from a broad to a more specific perspective. For instance, in [10], empirical studies focus on the motivational affordances and, psychological and behavioral outcomes of gamification. Researchers concluded that although the results are generally positive, there are underlying confounding factors that should be taken into consideration such as the context and quality of users. Another study [11], adopted a theoretical and empirical point of view, due to underdeveloped theoretical foundations of gamification, conceptual ambiguity and contradictory uses. These authors stressed a conceptualized definition of the term, outlined critical game elements, and compared gamification to other approaches such as games with purpose or alternative reality games. Findings showed there are three areas raising concern: subjectivity in definitions, incongruities among empirical studies, and inadequate experimental designs. Some reviews, focused exclusively on particular educational contexts [12], [7], [6]. In [12], conclusions pointed out that studies mistakenly use the term gamification and how the concept is used as a synonym for Game-based learning, something also found in [11]. More recently, more clear definitions are being presented, that additionally stress links between gamification and motivation, engagement and learning outcomes [11]. These authors stress more experimental work is needed to study this complex interplay. Furthermore, in [6], a new playfield is added, when studies are examined based on game design principles, types of application used (e.g. MOOCs, blended learning, etc.), work distribution among players/subjects, etc. They highlight the importance of technical support and a strong need for experimental evaluative work. The latter is critical to be able to evaluate the particular impact of individual gamification elements. Recently, more studies are being published, focusing on a more particular knowledge domain; for instance, games and gamification in engineering students [13] or gamification in software engineering [14]. Though these studies point at the impact on learning performance and interaction effects with motivation, the authors reiterate consistently the need for more controlled empirical research to truly measure the impact of gamification.

3 METHOD

To conduct this review, the five stage framework of Arkey and O' Malley [15] was used to follow a rigorous approach, enabling replication of the search strategy and assuring reliability of study findings. The framework consists of five stages, explained below.

3.1 Stage 1: Identifying the research question

We decided to guide our search, posing five questions, based on questions explored in [6], [10], [11].

Q1 = What gamification elements have been used in Higher Education within STEM fields?

Q2= Which STEM fields have experimented with gamification?

Q3 = What have been the results of the studies?

Q4 = What variables and data collection methods have been used?

Q4= How much time are students involved in the gamification experience?

3.2 Stage 2: Identifying relevant studies

The selection process started in March 3, 2016 and lasted about one month. We used the academic search service "Web of Science". As in previous studies [6], [10], [11], [12], [14], to guarantee a broad coverage, we also used the keywords "gamification" and "gamif" and search title and content fields. As a time frame we put forward the period from 2000-2016. In terms of language, due to one of the author's bilingualism, Spanish and English studies were considered. In addition, only peer reviewed studies were included in the search.

3.3 Stage 3: Study Selection

The selection process resulted in a dataset of 562 articles. From reading the abstracts, we realized there was a large amount of irrelevant articles. They focused for instance on other educational areas, e.g. elementary and secondary, or used the word gamification as a synonym of other game-related topics such as serious games, video games, etc. Considering this result, we defined detailed inclusion and exclusion criteria as reflected in Table 1. Once applied to the original dataset, only 18 articles remained. To enrich this basic set, we started an additional selection phase, this time building on the reference lists of related reviews of research. This resulted in 12 additional articles, in line with the

inclusions/exclusion criteria put forward and resulting in 30 studies to be analyzed. Figure 1, illustrates the process of article selection from stage 2 and 3.

Table 1: In Depth Inclusion and Exclusion criteria

Criterion	Inclusion	Exclusion
Topic	Gamification as defined by [1]	Using gamification to refer to game based learning, serious games, games, video games
Educational Level	Higher Education	Other settings different from Higher Education (e.g. work, medicine, elementary school) or no specification about the educational level
Participants (Students)	Undergraduate or graduate	Professors, managerial levels
Study focus	Empirical work in a class setting	Articles that only mention the design of a gamified class with no empirical work or only the implementation of a gamified environment
Knowledge area	STEM related courses	Not STEM related courses (e.g. medicine, information technology, business)
Other	N/A	Repeated articles, no accessed because of financial (e.g. you have to pay for all the proceedings), not found, reviews of research.

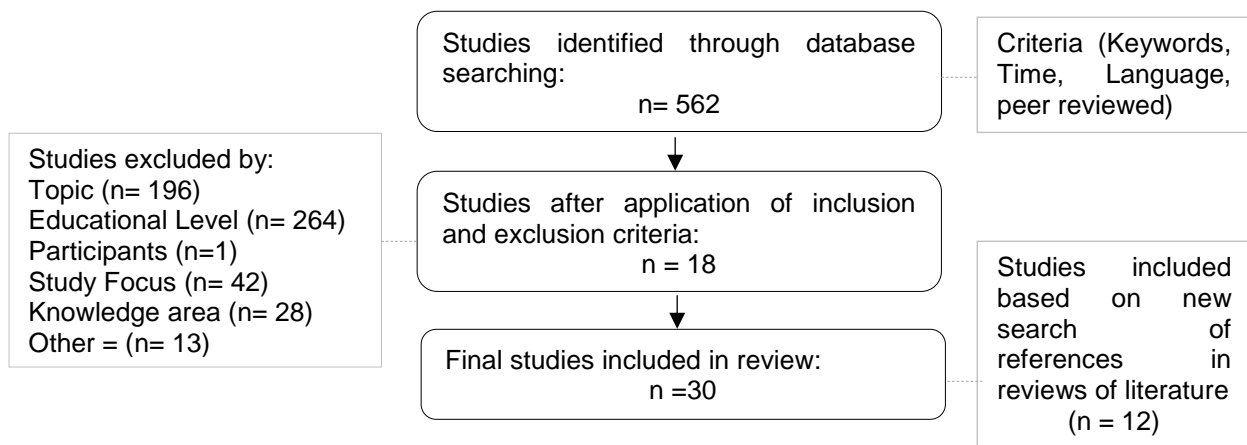


Fig 1. Article Selection Process (Stages 2 and 3)

3.4 Stage 4: Charting the Data

In this stage, the selected studies are organized in a way helping readers understand the data. Summaries were developed for each article based on the author's last names, country and year of publication, method, sample size, gamification element, course subject, variables, duration and outcome. A detailed view of studies is provided in Table 2.

3.5 Stage 5: Collating, summarizing and reporting the results

This final stage summarizes and reports the results. This stage is explained in depth in the next section.

4 RESULTS

This section describes the distribution of published work on each classification criterion provided in Table 2.

Table 2. Selected Studies

Study	Country and Year	Method	N	Gamification Element	Course Subject	Variables	Duration	Outcome
[19]	Brazil (2016)	Mixed	36	Badges Challenges	Science and Technology, Biotechnology	engagement	3 weeks	Positive
[20]	Colombia (2015)	Quantitative	2263	Badges, Points, Leaderboard, Levels	Pre-calculus	academic achievement	17 weeks	Positive
[21]	Israel (2015)	Quantitative	38	Points, Badges, rewards Leaderboard, progress bar	Software Analysis and Design	playfulness	1 semester	Mixed
[22]	South K. (2015)	Quantitative	33	Leaderboard, virtual money, characters, badges	Not specified (Engineering class)	motivation	1 semester	Mixed
[23]	Finland (2015)	Quantitative	469	Badges	Data Structures and Algorithms	Study practices, achievement goal orientation	1 semester	Mixed
[24]	Finland (2015)	Quantitative	281	Badges	Data Structures and Algorithms	Behavior and attitude towards badges	1 semester	Mixed
[25]	Finland (2014)	Quantitative	278	Badges	Data Structures and Algorithms	Behavior, achievement goal orientation	4 weeks	Neutral
[26]	Finland (2013)	Quantitative	281	Badges	Data Structures and Algorithms	behavior	1 semester	Mixed
[27]	Finland (2014)	Quantitative	162	Badges	Data Structures and Algorithms	behavior	1 semester	Neutral
[28]	Spain (2015)	Quantitative	86	Badges Leaderboards	Computer Networks	academic performance	14 weeks	Positive
[29]	Spain (2014)	Quantitative	22	Badges leaderboards	C programming language	engagement and academic performance	1 week	Positive
[30]	Sweden (2015)	Mixed	271	Progress bars Badges	Game Based Learning	motivation	1 semester	Mixed
[31]	Estonia (2014)	Quantitative	32	XP, avatar, big boss, score, chance, competition	Game Interaction Computer Games	motivation flow	1 semester	Positive
[32]	Estonia (2014)	Quantitative	76	Avatar, Points, leaderboard, levels	Research Methods to ICT students	immersion	1 semester	Mixed
[33]	Denmark (2014)	Qualitative	20	points	Gamification: Digital Games in everyday spaces	motivation flow	24 hours In 6 sessions	Mixed

[34]	Not stated (2014)	Mixed	70	Quest	Computing	students' engagement and achievement	1 semester	Positive
[35]	Austria (2014)	Quantitative	50	Challenge	Software Development	engagement	14 weeks	Positive
[36]	Austria (2014)	Mixed	27	Badges, Leaderboard	Information Search and Retrieval (ISR)	engagement and motivation	1 semester	Positive
[37]	UK (2013)	Quantitative	136	Badges	Game Production	attendance and overall grade	1 module	Positive
[38]	Portugal (2013)	Quantitative	77	Points, levels, badges leaderboard, challenges	Multimedia Content Production	engagement, satisfaction and academic performance	1 semester	Mixed
[39]	Portugal (2013)	Quantitative	242	Points progress levels leaderboard challenges, badges	Multimedia Content Production	engagement	5 years	Positive
[40]	USA (2013)	Quantitative	51	XP, levels, leaderboard, badges	Chemical Engineering	engagement, interest, academic performance	1 semester	Mixed
[41]	USA (2011)	Quantitative	n. s.	Leaderboard, Ranks, Levels, virtual currency XP, time pressure	Software Engineering Technology Capstone	Interest	3 terms	Mixed
[42]	Canada (2012)	Quantitative	30	Badges	Communication and Design	focus, engagement, task performance	Not Specified	Positive
[43]	Germany (2013)	Quantitative	59	Points, challenges, leaderboard, levels	Software Engineering	engagement	1 quarter semester	Negative
[44]	Germany (2012)	Quantitative	10	Leaderboard	Extreme Programming lab and seminar	Task performance	4 weeks	Mixed
[45]	Germany (2012)	Qualitative	37	Leaderboard	software project	Behavior	4 months	Mixed
[46]	Singapore (2011)	Quantitative	51	Points, Levels leaderboard	Computer Science	engagement	1 semester	Positive
[47]	Netherlands (2014)	Quantitative	450	Points, levels leaderboard, unlocking, badges	Cloud Computing, Computer Organization	engagement	1 semester	Positive
[48]	South Africa (2013)	Quantitative	90	Leaderboard, Hints Points, Ranks, progress bar, badges	2D games design and development	lecture attendance, content understanding, problem solving skills and engagement	1 semester	Positive

4.1 General Information

Results show studies related to gamification began from 2011 to the present time. When studies were clustered according to the continent where they belong, to have a broader view, results show that most studies are from Europe (20), followed by America (5), Asia (3), Africa (1) and (1) not specified. This might reflect the impact of the Horizon report mentioning Gamification in 2013 and 2014 as a trend in Higher Education [16] [17]. A decrease of European studies in 2015 might also reflect gamification was not mentioned in last year's report [18]. Dominant European countries are Finland, Austria, Spain, Sweden, Estonia, Denmark, United Kingdom, Portugal, Germany and the Netherlands. Finland reflects most publications (5). Nevertheless, this outcome could be due to studies from the same group of authors. Regarding research methods, the majority of studies apply a quantitative approach. Out of 30 studies, 24 are quantitative in nature, 4 adopt a mixed and only 2 adopt a qualitative approach. In terms of sample size, 13 studies mainly involved 11 to 60 students, followed by 5 studies involving 61 to 110. The remaining 9, ranged from 111 to 470. Only 1 study was limited to a sample size of 10 students or less, only 1 involved a large number (2263 students), and 1 did not specify its sample size.

4.2 Research Questions

4.2.1 Research question 1: What gamification elements have been used in Higher Education within STEM fields?

Table 3 shows the different type of gamification elements used in the studies. As a typology, we based our analysis on the alternative gamification elements presented in [11]. Most studies used a combination of gamification elements. These are usually points, badges and leaderboards, plus other elements such as challenges, levels, avatar, etc. Moreover, it is noteworthy to see, that there are only five elements being studied in isolation, mostly badges. This should not be surprising, due to the available research provoked by this element [49]. In contrast, points, challenges, quests and leaderboards are rarely studied as unique gamification elements.

Table 3. Gamification elements

Type of Element	Studies	Total
Combination	[19] [20] [21] [22] [28] [29] [30] [31] [32] [36] [38] [39] [40] [41] [43] [46] [47] [48]	18
badges	[23] [24] [25] [26] [27] [37] [42]	7
points	[33]	1
challenge	[35]	1
leaderboard	[44] [45]	2
Quests	[34]	1
	Total	30

4.2.2 Research question 2: Which STEM fields have experimented with gamification?

Table 4 shows how computer science courses dominate the STEM field in which gamification studies take place. There is a minor presence of areas such as Math, Chemistry and Science. These findings are in line with those reported by [6] who also observed a tendency to apply gamification in this particular area.

Table 4. STEM fields experimenting with gamification

STEM field	Studies	Total
Computer Science	[21] [23] [24] [25] [26] [27] [28] [29] [30] [31] [33] [34] [35] [36] [37] [38] [39] [41] [42] [43] [44] [45] [46] [47] [48]	25
Science/Technology	[19] [32]	2
Math	[20]	1
Chemistry	[40]	1
Not specified	[22]	1
	Total	30

4.2.3 Research question 3: What have been the results of the studies?

Table 5 shows the nature of the research findings. We classified a study as neutral when the conclusions reflected neither an improvement nor a decrease in the dependent variables. Studies could further be classified as positive, negative and mixed. Overall, researchers report a combination of positive and mixed results

Table 5. Study results

Result	Studies	Total
Positive	[19][20] [28] [29] [31] [34] [35] [36] [37] [39] [42] [46] [47] [48]	14
Negative	[43]	1
Neutral	[25] [27]	2
Mixed	[21] [22] [23] [24] [26] [30] [32] [33] [38] [40] [41] [44] [45]	13
Total		30

4.2.4 Research question 4: What variables and data collection methods have been used?

Overall, table 2 shows most studies focused on measuring engagement as a way to grasp student motivation towards the new gamified system/class. At a more detailed level, we see that when Learning Management Systems are used, log analysis is part of the methods used to measure engagement. Furthermore, studies measure this same variable based on perceptions via surveys, collecting feedback based on student experiences. To collect qualitative data, interviews and open-question questionnaires are usually applied. Only in few cases [19], [21] [24], [25], [31], [32] validated psychometric measurements were used to assess personality, flow, motivation and goal orientation.

4.2.5 Research question 5: How much time students are involved in a gamified experience?

Table 6 shows the amount of time spent in the gamified experiment. As can be seen, most studies last one semester. In contrast to the study in [10], who criticized studies being short, our review points at an increase in longer term studies.

Table 6. Experiment Timeframes

Range of Time Spent	Studies	Total
1 – 24 hours	[33]	1
1 – 14 weeks	[19] [20] [25] [28] [29] [35] [44]	7
1 – 4 months	[43] [45]	2
1 semester	[21] [22] [23] [24] [26] [27] [30] [31] [32] [34] [36] [38] [40] [46] [47] [48]	16
≥ 1 year	[39]	1
Not specified	[42]	1
Other	[37] [41]	2
Total		30

5. DISCUSSION

This review sheds light on empirical studies using gamification within a Higher Education context and in STEM fields, published between 2000 to March 2016. Overall, we observe an increase in interest in the field, especially from European countries.

In terms of research question 1, the fact most studies use multiple game elements, does not allow to know exactly which element is associated with particular effects in students. This conclusion is also shared in the review of [6], hence the importance of setting up research that helps isolating the impact of individual gamification elements. Regarding research question 2, it is clear Computer Science dominates the research field. The lack of necessary skills, from the side of instructors, for creating, adapting, and/or maintaining a technological infrastructure like a LMS, could be linked to this finding, as underlined by [6]. Thus, more technological support is needed to involve other STEM areas in empirical studies. About research question 3, it is hard to affirm that gamification is associated completely with positive findings. Researchers need to understand the articular nature of each individual study to conclude whether a gamified intervention was beneficial or not for students. Compared to an earlier review of the literature [10] hardly reporting positive findings, we observe studies with an improved research design reporting more positive and mixed results. Results are often mixed because many variables are not being taken into consideration when designing the studies; such as motivation, player types, or personality. These should be included in the future research designs to develop a more comprehensive understanding of gamification in education.

Concerning research question 4, gamification is mostly studied to look at the impact on student engagement; thus also affecting student motivation and academic performance. When analyzing the studies in depth, most studies often mainly focused on the effect of the interaction/visualization with the user and a particular system. This might explain why engagement is a dominant dependent variable. Overall, it is questionable how researchers leave out important psychological and behavioral variables interacting with the gamification-human interaction. For instance, motivation is a key variable

often mentioned by gamification researchers when designing a gamification experience [50], [51], [52], [53]. Nevertheless, it is striking that this variable is almost never explicitly measured in these studies. Moreover, when analyzing the data collection methods, it was found there is a lack of using validated psychometric instruments to measure the variables in most studies. Without them, the available results can be questioned due to their weak reliability. Very often, self-generated instruments are being used to measure the different variables. In line with the motivation example, one could use the intrinsic motivation inventory of Ryan [54], a well-known instrument to measure the different dimensions of motivation. Finally, in research question 5, unlike the findings in [10], we observe a positive tendency to require students spending more time in the gamification setting. At a more general level, sample size of most studies can be criticized in view of generalization and reliability of results. Working with a minimum of 100 students would give more statistical power to the studies and allow for better analysis approaches.

6. LIMITATIONS

Though we used a key scientific database to select research articles, the number of studies was fairly small and might not represent a complete overview of research available regarding gamification in Higher Education within a STEM context. Further research is required, building on additional literature databases (e.g., Scopus) to develop a more comprehensive picture of the field. Furthermore, since most studies did not build on an experimental design, involving control and experimental groups, a meta-analysis and a calculation of effect sizes could not be carried out.

5 CONCLUSION AND FURTHER RESEARCH SUGGESTIONS

This study presented a first overview of what research literature is available in terms of gamification within STEM fields in Higher Education. Although only 30 studies could be included in the analysis, it helped developing a first in-depth picture of recent developments in the field. The results showed: (1) Computer Science is the dominant STEM field being studied; (2) a combination of points, badges and leaderboards are mostly used; and (3) most studies see student engagement as the key dependent variable. These literature analysis results reflect clear gaps to be addressed in future research: controlled study of unique gamification elements to determine their individual effect on students; studies set up in other STEM areas; development of more complex models to study the impact of gamification by including mediating or moderating variables such as motivation, personality, and game preferences; and lastly, the design and adoption of high quality research instruments to develop valid and reliable research results.

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